



AccountingAidSociety

2024 IMPACT REPORT

<u>LETTER FROM THE PRESIDENT</u>	1
<u>LETTER FROM THE BOARD CHAIR</u>	3
<u>OUR MISSION</u>	7
<u>VOLUNTEER SPOTLIGHT</u>	9
<u>STAFF SPOTLIGHTS</u>	11
<u>FINANCIALS</u>	13
<u>DONORS</u>	15
<u>VOLUNTEERS</u>	17



Kay Willingham
ART IN MOTION CERAMIC STUDIO & GALLERY
Thrive Program Participant

LETTER FROM THE PRESIDENT



Dear Friends, Volunteers, and Supporters,

As we reflect on another remarkable year of service, I am filled with immense gratitude for your steadfast support. Each of you—our volunteers, donors, partners, and advocates—are truly the lifeblood of Accounting Aid Society. Because of you, we continue to impact lives, strengthen communities, and empower individuals and families to achieve economic independence.

Our journey this year has been one of dedication, vision, and resilience as we entered a new phase of growth and elevation. As promised, we are moving forward with our strategy to enhance relevancy, foster innovation, and expand our reach. With a bold focus on growth, we're expanding north, south, east, and west along the I-94 corridor to ensure that every community in our service area has access to critical tax services and financial empowerment resources. This includes our Volunteer Income Tax Assistance (VITA) program, Low-Income Taxpayer Clinic (LITC), and the Accounting Aid Academy's Business Academy program.

This growth is driven by our commitment to make a real, lasting impact. With each

mile we expand, we bring valuable services closer to those who need them most, enabling financial resilience for individuals, families, and small businesses. Every hour our volunteers contribute, every donation we receive, and every piece of advocacy you advance makes a tangible difference in someone's life.

With community members, our incredible team, volunteers, and board members, we conversed, celebrated, engaged, and reached out to individuals, families, and businesses to build relationships and futures. Please take a moment to read the spotlight on a volunteer and staff member. Thank you for being a part of this transformative journey. Together, we are expanding our reach and deepening our impact. Here's to an incredible year of collaboration, growth, and service to our cherished communities.

With heartfelt gratitude,

A handwritten signature in blue ink, which appears to read "Priscilla Perkins". The signature is fluid and cursive.

Priscilla Perkins
President and CEO, Accounting Aid Society

LETTER FROM THE BOARD CHAIR



Dear Supporters, Volunteers, and Partners,

As we celebrate the incredible strides Accounting Aid Society has made in 2024, I want to extend my deepest gratitude to each of you. Your generosity and dedication have been instrumental in helping us drive meaningful impact across our community. Together, we're making a difference in the lives of so many individuals, families, and small businesses, helping them build brighter financial futures.

I am especially proud of our dynamic, diverse, and dedicated board members. Their insights, passion, and commitment have been essential to elevating our agency's profile and expanding our reach. Thanks to their vision and your support, Accounting Aid Society is well-positioned to enter the second half of its first century of service stronger than ever. Our expanded footprint now allows us to serve even more communities along the I-94 corridor, ensuring that our programs—the Volunteer Income Tax Assistance (VITA), Low-Income Taxpayer Clinic (LITC), and Accounting Aid Academy's Business Academy—are accessible to all who need them.

Reflecting on a successful 2024 fills me with excitement and anticipation as we approach the 2025 tax season. I look forward to working with each of you to build on our achievements and continue making a real, lasting impact.

Thank you once again for your trust, commitment, and belief in our mission. Here's to an inspiring future of growth, innovation, and community service.

With appreciation,

A handwritten signature in blue ink that reads "Jéramey".

Jéramey Lynch
Chair of the Board, Accounting Aid Society

BOARD OF DIRECTORS

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JP Morgan Chase

NICK QUIGLEY, VICE CHAIR

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Community Financial Credit Union



We use taxes to build relationships.
And relationships to build futures.

Juan & Lidia (center)
TAQUERIA ALMA



The mission of the Accounting Aid Society is to provide tax assistance and other services to promote the economic self-sufficiency of low-to moderate-income families, seniors, and others in need through programs, volunteerism, and partnerships.

ACCOUNTING AID WORKS TO ACHIEVE ITS MISSION THROUGH OUR...

Volunteer Income Tax Assistance Program (VITA)

No-cost tax help for households who need assistance in preparing their returns and navigating the tax process.

Low Income Taxpayer Clinic (LITC)

Education, outreach, and pro-bono legal representation to help lower-income and ESL taxpayers solve their tax problems.

Accounting Aid Academy

Culturally competent education, technical assistance, coaching and tax prep for small business owners in Metro Detroit.



VOLUNTEER SPOTLIGHT
Florian and Emily Tronel
Volunteer Income Tax Assistance Program (VITA)

A Family Affair: Florian and Emily Tronel's Journey as Volunteer Tax Preparers

During the 2024 tax season, Florian and Emily Tronel, a father-daughter duo, joined the Accounting Aid Society, helping others as volunteer tax preparers. Their journey began with an online discovery by Emily's mother, who recognized her daughter's interest in numbers and accounting. At just 17 years old, Emily was eager to gain practical experience in a field she was passionate about, and the Accounting Aid Society offered the perfect blend of learning and community service. However, being a minor, Emily couldn't volunteer alone. That's when Florian stepped in, joining her as a guardian and a willing participant in a transformative experience. "My dad came along because I needed an adult to supervise," Emily shared. "But he ended up learning just as much as I did, and it was nice to have him there as a guide and support."

Florian, an engineer by profession, initially joined to support his daughter but found the experience enriching. With prior knowledge of a more straightforward tax system in their native country, France, Florian was intrigued by the complexities of the U.S. tax system. The pair attended training together, leaning on each other as they mastered new skills.

"I learned how to interact with clients without judgment, to see the human stories behind their documents,"

—EMILY TRONEL



"For the first few sessions, we helped each other build confidence," Florian said. "But soon, Emily was handling her clients independently. Watching her work was incredible—she had one of the highest rates of perfect returns during quality assessments. I couldn't have been prouder."

For Emily, the experience went beyond numbers. "I learned how to interact with clients without judgment, to see the human stories behind their documents," she explained. "It was amazing to connect with people and help them through something that could be stressful." The summer program introduced Emily to other students her age who shared her interest in math and problem-solving. Working with peers from different schools, she gained a sense of camaraderie while deepening her understanding of accounting. "It was exciting to meet others like me who wanted to learn and give back to the community," she said.

Reflecting on their experience, both agreed that the most rewarding part was the human connection. "Behind every tax return is a story," Florian said. Now a confident, aspiring accountant, Emily encourages other students to join the program. "It's a great opportunity to learn, help your community, and meet incredible people," she said. Together, Florian and Emily's story is a testament to the power of volunteering to make a difference in others' lives and grow, learn, and connect as a family.



STAFF SPOTLIGHT
Virginia Jackson
Office and Facilities Manager

Virginia Jackson’s unwavering commitment to the Accounting Aid Society over the past two decades has been a cornerstone of the organization’s resilience and progress.

As the office and facilities manager, her dedication has extended beyond her role, offering stability and support during pivotal moments of change. Virginia has exemplified steadfast leadership and service, from navigating challenges that tested the organization’s foundations to fostering an environment where innovation and growth could flourish. Her long-standing contributions have ensured the continuity of critical resources and strengthened the Accounting Aid Society’s capacity to empower clients and adapt to an evolving future. Her impact is a testament to the power of perseverance and the difference one person can make in a community.



STAFF SPOTLIGHT
Kasandra Ward
Information Technology Coordinator

Kasandra Ward’s steadfast dedication to the Accounting Aid Society over more than two decades has driven the organization’s adaptability and progress.

As the Information Technology Coordinator, she has ensured that technology is a foundation for the Accounting Aid Society’s mission. From navigating the challenges of outdated systems in the early 2000s to leading through crises like the 2010 flood, Kasandra’s quick thinking and problem-solving skills have consistently kept the organization on track. Her commitment to innovation and teamwork has fostered a culture of resilience and growth, enabling the Accounting Aid Society to expand its impact across diverse programs. Kasandra’s journey reflects her evolution and profound influence on the Accounting Aid Society’s ability to thrive in an ever-changing landscape.

2024 FINANCIALS

LITC*

- 112** Cases Opened
- 95** Cases Closed
- 369** Consultations
- 36** Collection Compliance Achieved
- 39** Filing Compliance Achieved
- \$113,032** Refunds Secured
- \$218,099** Decreased Liabilities
- 25** Returns filed

*through October 31, 2024

ACADEMY

- 150** Small Businesses Receiving Services
- 82** Business Owner Taxes
- \$245,000** Capital Secured by Academy Clients
- 1400** Workshop Attendees
- 900** Hours of Technical Assistance Provided

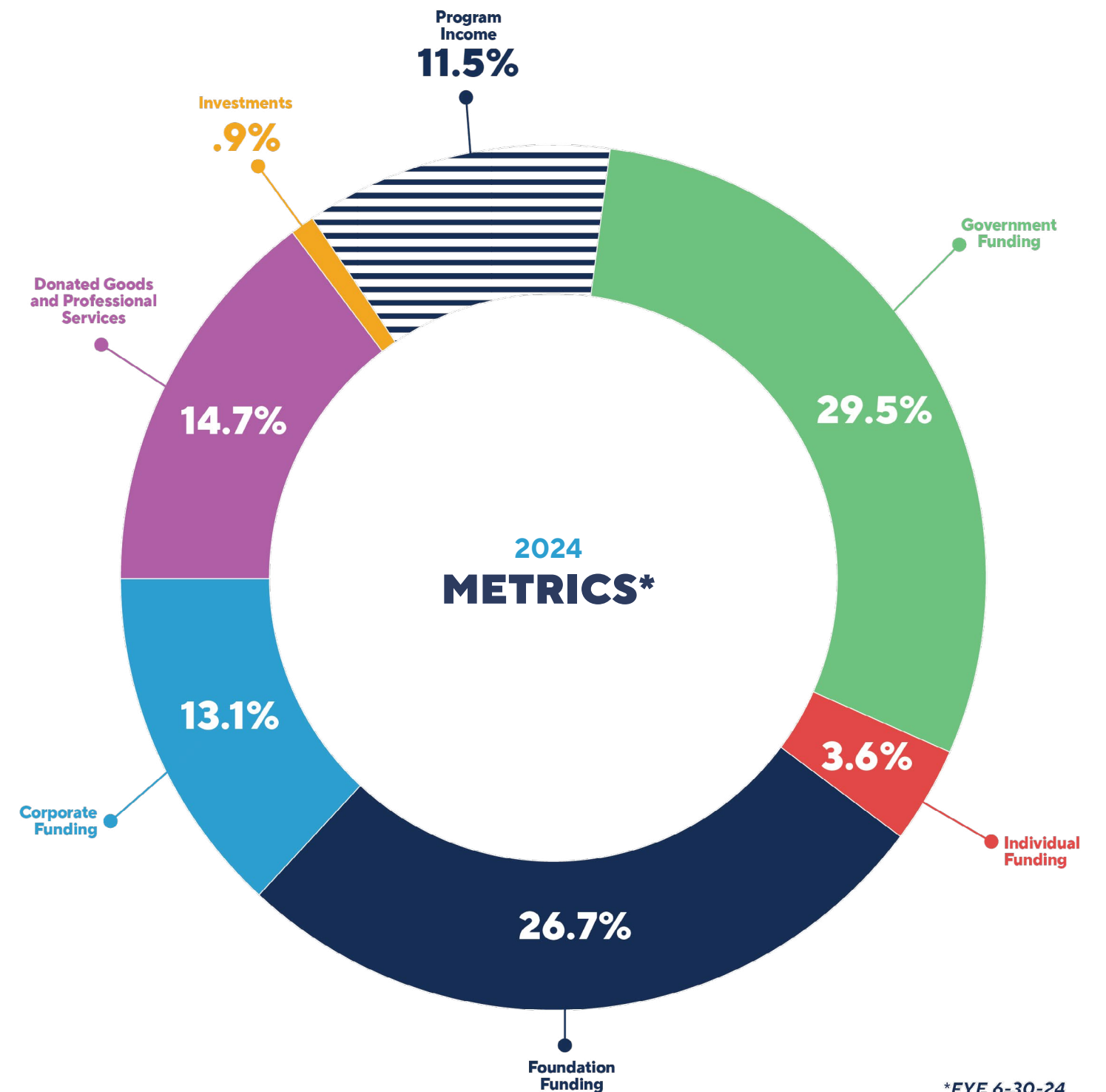
VITA*

- \$28.3M** Cumulative Refunds and Credits
- 20,228** Total Tax Returns
- \$6.1 M** Fees Saved

*through October 31, 2024

VOLUNTEER

- 282** Volunteers
- 8,870** Volunteer Hours
- 6,700** Priority Calls Made in 2024



Expense categories by Program



2024

DONORS

AARP Foundation
 Angela Acosta
 Dawn Aginian
 Hugo Aguinaga
 Anonymous
 John and Joan Anstett
 Kathleen Aro
 Bank of America
 BDO
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 Kenneth Bluhm
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 Laura Buus
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 Comerica Bank
 The Community Economic Development Association of Michigan
 Community Foundation For Southeast Michigan
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 Bob Doyle
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 Joseph Eisenhauer
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 Ernst & Young, LLP
 Richard Favor
 Teri Fenner
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 Flagstar Bank
 Phyllis Fleming
 Jon Flott
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 Lisa Fort
 Steven Fuja
 Sairy Garcia-Hinojos
 General Motors
 Rosemary Germany
 GJC CPA'S & ADVISORS
 Hazel Glover
 Valerie Goemaere
 Gary Gray
 Jacob Griffin
 Groundswell Charitable Foundation
 Mark and Deborah Habel
 Nick Hartzel

Audrey Harvey
 Kevin Heard
 The Henry M. Grix and Howard W. Israel Fund
 The Henry-Morris Foundation Fund
 Rebecca Hicks
 William Hinker
 Personna Hover
 Lisa Howze
 The Huismann Family Charitable Fund
 Marshall Hunt
 Internal Revenue Service
(VITA Grant Program)
 IRS Low Income Taxpayer Clinic *(VITA Grant Program)*
 J&F Advisors, PLLC
(VITA Grant Program)
 Linda Jackson
 Melissa Jagst
 Mark Jevahirian
 Eilish Keating
 Anne Kelly
 Carol Klein
 KPMG LLP
 The Kresge Foundation
 Ronald Lang
 Rebecca Lawes
 Lear Corp.
 Patrick Lee
 Patricia Liang

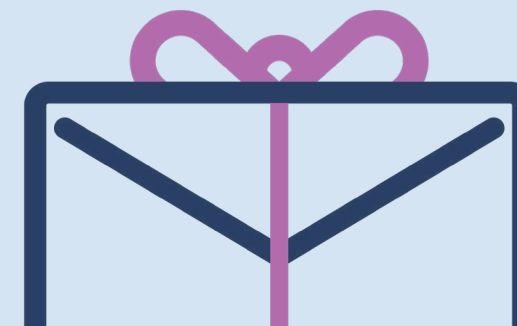
2024

DONORS

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 James Lopiccolo
 Preston Lorick
 Jeramey Lynch
 Masco
 Paul MacDonald
 Paula MacPherson
 Leslie Malcolmson
 Susan Martin
 The Mary Thompson Foundation
 Anthony McCree
 John R. McGee
 McGregor Fund
 William McLaughlin
 Andrew Meisner
 Brad and Lori Michaud
 Michigan Association of CPAs
 Miller, Canfield, Paddock & Stone, P.L.C
 Lynda Morgan
 Patricia Mousseau
 MRPR Group
 Farhana Muktadir
 Christine Narayanan
 Van Nguyen
 Gregory Nowak
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 Robert Zalewski
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2024

VOLUNTEERS

Hussein Abdelhafiz
 Ciera Abiakam
 Sue Abood
 Chackuparambil Abraham
 Yasmeen Abukhader
 Luz Acosta
 Dawn Aginian
 Marissa Aitken
 Zain Akeel
 Noor Al-khafaji
 Hussein Alashkar
 Veloris Alexander
 Linda Ali
 Ayat Alkarem
 Fatimah Alasmari
 Nour Almosawi
 Abdullah Ahmed Almutawakel
 Batoul Altamimi
 Lisa Amador
 Alisa Ambers
 Rashed Amine
 Tyrone Anderson
 Christian Ankawi
 John Anstett
 Naif Antoun
 Rashmi Arasu
 Emilio Avina
 Nahee Baek
 Grant Baker
 Meena Balakrishnan
 Zoe Bamford
 Marko Banic
 Jennifer Barker
 Michael Bastien
 Cheryl Battle
 Alan Baum
 Hilal Baydoun
 Aidan Bishop
 Wanda Black
 Sara Bohley
 Theresa Bolds
 Brenda Bonilla-Martinez
 David Boudreau
 Kat Bounds
 Deirdre Bowie
 Kirsten Bronson
 Constanza Bulit
 Susan Callahan

Catherine Campbell
 Lisa Campbell
 Bianca Candela
 Eric Cartagena
 Norma Carter
 Laura Castone
 William Chase
 Arkan Christian
 Valerie Christy
 Ashleigh Clark
 Rob Clary
 G Jerone Collier
 Carrie Comensky
 Debra Cooper-Coleman
 Carl Corman
 William Courtney
 Jacquelyn Cowell
 Brian Crabtree
 Estrella Crawford
 Lillian Curylo
 Rami Dabaja
 Matthew Daley
 Vania De La Rosa
 Sherita Dean
 Rami Debouk
 John Dillon
 Heather DiNunzio
 Josefina Duenas Mosqueda
 Caleb Dupuy
 Bruce Dziadzio
 Janet Elbert
 Lew Elbert
 Donna England
 Carter English
 Richard Eusani
 Jen Evans
 David Eyl
 Ahmad Fakieh
 Rosalinda Favila-Govea
 Jose Flores
 Tony Flores-Padilla
 Mark Formosa
 Emily Fox-Wright
 Rori Fudge
 Steven Fuja
 Colette Galayda
 Dennys Garcia
 Michael Gardner

Maria Isabel
 Gaytan-Lopez
 Sue Gleason
 Greg Goleski
 Ed Golick
 Sarah Goupil
 Juanita Green
 Sandra Green
 Gagan Gupta
 Deborah Habel
 Maggie Hahn
 Kenya Halabi-Siba
 Christopher Hall
 Phillip Hall
 Travis Hamilton
 Barbara Harris-Lynch
 Catina Harvey
 Kenyetta Hayman
 Nathan Helmick
 David Hennessy
 Barbara Heyser
 Deb Hobson
 Joshua Hoenscheid
 Marshall Hunt
 Sandra Hunt
 Jonathan Hurtado-Blanco
 Edna Inyang
 Denise Jackson
 Markieta Jackson
 Ezzeddin Jannoun
 Steven Jenks
 Jie Ji
 Sherri Johnson
 Arica Jones
 Amelia Kaindl
 Dushko Kalajdjiovski
 Ismail Kareem
 Eilish Keating
 Peter Keating
 Samantha Keller
 Maya Kemp
 Bruce Kennedy
 Kelsey Kerbaw
 Tawhid Khandaker
 Kyu Ri Kim
 Angela King
 Victoria King
 Regina Kirk



2024
VOLUNTEERS

Jay Kleiman
Gary Kleyner
Gerald Klimek
Al Kline
Leonard Kloft
Christine Koliba
Carol Kranz
Anne Kraus
Sreelatha Kumar
Thomas Lakocy
Andrea LaMar
Dolores Lechkun
Rochelle Ledbetter
Timothy Lee
Diane Lee
Susan Lindsey
George Linker
Thomas Linn
Versia Little
Hristina Low
Serena Macany
Mark Maisonneuve
Mohamad Ali Makki

Leslie Malcolmson
Peter Malcolmson
William Marchand
Miranda Marras
James Marrow
Susan Martin
Elizabeth Martinez
Kyla Matthews
Kevin McCusker
Cassandra Mckenzie
Danny McNeal
John Micallef
Sandra Montes
Juyoung Moon
Ariana Moreno Bautista
Alexandra Morford
Anthony Morse
Jejuan Moy
Kevin Murphy
Saousan Nader
Shama Naik
Christina Nguyen
Mike Novak

Jon Oatley
Thelma Ogletree
Julie Oldham
Donna Opthoff
Lori Palmore
Bhavna Patel
Maureen Patel
Sophia Pattah
Yazmin Payan
Michael Pelc
Priscilla Perkins
Anthony Perna
Joseph Pia
Dominic Pignanello
Lucy Propst
Nicole Puckett
Michelle Randall
Tim Reardanz
Heidi Recor
Michael Reichenbach
Manuel Reyes
Sandra Rideaux-Miller
Bob Riley



2024
VOLUNTEERS

Rhonda Robertson
Steve Robinson
Esmeralda Rocha
Johnny Rosales
Lynda Saari
Benjamin Saint Laurent
Le Samohin
Robert Samples
Leslie Sanchez
Rick Sanders
Laurie Sandum
Mary Sankarathil
Cynthia M Sartori
Claudia Saure Martinez
Vesna Savic
John Savio
Richard Sbaschnig
Daniela Schilling
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Nasiha Sefo
Ramesh Sethu
Wendy Sheffield

Bing Shuttlewood
Jonathan Shuttlewood
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Miki Simasko
Elunja Skenderi
Jonathan Smallwood
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Emily Spaedt
Ron Spinner
Shaunetta Stokes
Michael Svestka
Kaitlyn Tessier
Claudia Torres
Wendy Torres Gomez
Roger Towne
Emily Tronel
Florian Tronel
Lon Turner
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Brooke Upton
Kate Upton
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Xochitl VanderPlas

Valeria VanderPlas
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Emily Villarreal
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Brendan Wallace
Louis Walters
Doug Ware
Tracy Watson
David Wheat
Mackenzie White
Monica Whitfield
Meadow Whitney
DeShannon Williams
Rhonda Wilson
Greg Wright
Fang Yang
Omar Zeben
Gabriela Zepeda
Jiao Zhou
Brandon Zielke





**We use taxes to build relationships.
And relationships to build futures.**